



J.C. Gupta & Co. ISLA Pvt. Ltd.

<http://www.jcgsurveyors.com>

The Guiding Principle

The central purpose for existence of JCG Surveyors is Contribution and Service to every one of our clients through first class loss adjusting, claims management, surveying and inspection services. Training, Information Technology and Turn around Time (known among us as T-IT for T-A-T!) have been the areas of our constant attention in the past decade or so apart from building a solid team of professionals and a national presence.



A goal without action is day dreaming. So, we have pledged ourselves to be an action oriented company striving towards achieving our goals by continuously focusing on development of new and improved services and revolutionizing the existing market trends. Our people are our assets and we cherish their association and so do our clients. Matching the right people to the right jobs make it possible for us to achieve.

Our journey as loss adjusters and claims managers started in 1984 when Mr. J.C. Gupta, our present managing director, started up a proprietorship concern J.C. Gupta & Co. that was converted into J.C. Gupta & Co. ISLA Pvt. Ltd. (JCG Surveyors) in 1995. With a combined industry experience of more than five decades, our clients are sure to benefit from the professional acuity of our technical work force.

Our Approach

JCG Surveyors are highly motivated towards setting new industry standards through collaboration and team work. We believe in transparent working and thorough communication both with our clients and within organization. Our efficient reporting makes it possible for the client to fully appreciate and understand all aspects of case in hand.

We provide service with smile and that shows. Our people are highly responsive to needs of our clients and take stress in its stride. We achieve this by keeping in place good employee reward systems and personal assistance service especially in times of overwork or extensive travel.

Use of technology in salvage disposal (with our latest proprietary e auction platform), reporting, communication with local & outstation offices and record maintenance alongwith national presence have given us leverage to deal with our clients' needs PAN India. Our headquarters in New Delhi, the capital of India, and branch offices are located in respective posh areas with easy access and free parking for our clients.



Our Board of Directors & Operations Management Team



J.C. Gupta - Managing Director

B.E (Electrical), AllI, FIISA

Founder & Managing Director of the Company, graduated in Electrical Engineering in 1973. He is an Associate member of the Insurance Institute of India, Chartered member of the Institute of Engineers, India and a Registered Valuer (P & M). Has experience of over two and a half decades as Surveyor & Loss Adjuster.

IRDA Categorization: Fire - A, Marine - A, Engineering - A



S.C. Garg - Director

FCA, B.Com (H), FIISA

Qualified as a Chartered Accountant in 1974. A Fellow member of Institute of Chartered Accountants of India. Has experience of over two decades as Surveyor and Loss Adjuster as a Board Member of the Company.

IRDA Categorization: Fire - A, Marine - B, Miscellaneous - A



Anshul Gupta - Director

FCA, B.Com (H), AIISA, AllI

Qualified as a Chartered Accountant in May 2001. He is an Associate Member of the Insurance Institute of India. Has got an experience of over 10 years to his credit as an Adjuster and Salvage Manager.

IRDA Categorization: Fire - C, Miscellaneous - C, LOP - B



Dinesh Soni - Branch Manager

Diploma (Mechanical)

Did his diploma in Mechanical Engineering in the year 1995 from the Govt. polytechnic - Bhuj. He has got an industrial experience of over 5 years in the field of production & maintenance and 8 years as a marine surveyor. Dinesh handles and operates from our Gandhidham Branch having direct control over operations at Kandla and Mundra ports.

IRDA Categorization: Marine - C

Our Services

We live in an age where the delivery of consistent and measured service dominates. At JCG Surveyors, we understand this and work with each of our clients to better understand their requirements and those of any external regulators. We operate a management structure that ensures all our people fully understand the aim of the company, their own position within it and clients' requirements. Internal and external training sits at the very heart of this and we ensure all our staff are fully capable of meeting the needs of all our clients, irrespective of size or perceived importance. JCG provide a wide range of loss adjusting, surveying and inspection services. In the following pages the key elements of the extensive nature of our services are shown.



I. Survey/Loss Adjustment

Fire & Allied Perils

- Material Damages of Buildings, FFF, Plant & Machinery, Stock & Stock in Process
- Consequential Loss



Marine Cargo

- Pre - Acceptance Condition
- Transit
- Investigations
- Loss minimization



Engineering

- Machinery Breakdown
- Boiler Explosion
- Erection all Risks
- Marine - cum - Erection
- Contractor's all Risks
- Contractor's Plant & Machinery
- Electronic Equipment
- Deterioration of Stock (Registration Plant Policy)
- Industrial all Risk (IAR)



Pre-acceptance Risk Inspection & Valuation



Miscellaneous

- Jeweler's Block
- Bankers Blanket
- Cash - in - Transit
- Burglary & Housebreaking
- Shopkeeper's Package / Trader's Combined Policy
- Plate Glass
- Third Party Liability
- Special Contingency Policy
- Stock Brokers Indemnity Insurance

Our Experience in Survey/Loss Adjustment

Decades of experience has resulted in virtually no area in surveying and loss adjusting untouched by us. We are experienced in the following areas:

- Agro-based industry;
- Application software;
- Banking;
- Breweries/Distilleries;
- Buildings;
- BPO;
- Cement;
- Construction Equipment;
- Consumer Electronics;
- Dairy and Food Products;
- Electronics and Communication;
- Fertilizer;
- Financial Services;
- Food Processing;
- Footwear Industry;
- Garment Manufacturing;
- Glass Industry;
- Grid and Transmission;
- Handicraft;
- Home Furnishings;
- Hospitality;
- Household Appliances;
- Industrial Machinery & Tools;
- Information Technology;
- Infrastructure: Highways, Roads, Bridges;
- Jute and Cotton Industry;
- Medical Equipment;
- Metal & Ore- Processing;
- Office Equipment;
- Oil and Gas Pipelines;
- Packaging Industry;
- Paint; Petrochemical;
- Pharmaceuticals;
- Plastic Industry;
- Ports;
- Power Plants: Hydel, Thermal, Nuclear;
- Process & Chemical Industry;
- Publishing Industry;
- Pulp and Paper Industry;
- Rolling Mills;
- Semi Conductors;
- Sporting Goods
- Stationary and Printing Industry;
- Steel;
- Supermarkets;
- Textile Industry;
- Tobacco Industry;
- Toys and Games;
- Tunneling;
- Utensils;
- Utilities: Boilers, Pumps, Compressors, HVAC etc.

Stability Survey

For grain cargo oilseeds our experts attend and issue certificate for stability / trim.



Stability being carried out in Bulk Carrier after loading Grain Bulk Cargo

Cargo Gear Survey

Recording loading / discharging speed by using stop watch and assess quantity that can be loaded / discharged within port working hours.



Performance Survey



Inspection of runner wire block

Any damages to Crane/Derricks/Grabs is closely inspected and reported.



Grab Damage Survey



Inspection of Cargo Gear

Towage Approval Survey

Inspecting tug, the connection, the route and the tow itself.

Accident Spot Survey onboard, Man Missing, Stow Away

These sensitive surveys are carried out with utmost care and record all events and collect all necessary documents to prepare the required report.

Grounding/Pollution

Attend and guide the Master during grounding / loss of anchor, drifting and grounding etc.

Condition & Suitability Survey

Conduct Condition Survey prior to commencement of loading and/or on completion of loading on board and inspect and record defects/damages to vessel's hull, fittings, holds, coaming, hatch closing appliances, mooring winches, weather deck/forecastle deck and engine room bilges, duct etc. and also record bunker sounding to assess bunker on board on delivery/re-delivery. For suitability survey, specific attention is given for hazardous cargo.

Inspecting Deck/Mooring Winches



Inspection of Mooring Winches



Inspection of Hatch Closing Appliances



Condition Survey, Hull Inspection



Hold Inspection



Main Engine Inspection

Jetty/Port Infrastructure Damage Survey

After an accident, attend to survey of damage to port infrastructure and negotiate and finalize damages / claims.



Jetty Damage Survey/Inspection

III. Marine Cargo Related Survey

Dry Cargo / Project Cargo / Liquid Cargo

Loading / Unloading, Discharge / Delivery, Loss Minimization, Tally Supervision and other related inspections & surveys for Insurers and / or directly for Clients.

Draught Survey / Dead Weight Check Survey

Assess quantity loaded/discharged by conducting Draught Survey/Dead Weight Check Survey.

Hatch / Inspection

Inspect for cleanliness/ fitness to load nominated cargo in Bags / Bulk. Also conduct salinity test to check the presence of chloride.

Stowage / Cargo Securing

During the loading and on completion of loading, stowage / securing system inspected thoroughly.



Salinity Test being conducted



Steel Plates Loading



Project cargo discharging supervision from vessel to barges at anchorage



Project Cargo in Stow

Perishable Cargo / Frozen Cargo

Inspect prior loading for condition/temperature of cargo

Damage / Contamination Survey

Survey of damages due to contamination, fire, rain etc.



Fertilizer Damage



Cement Damage



Damaged Corn in Bulk (Rain)



Damage to pipes due to accident

Loss Minimization Survey

Conduct Loss Minimization Surveys after accident like fire, rain, contamination etc. To minimize loss, take various steps and guide efficiently to save cargo to the maximum.

Tally Supervision Survey

Tally Supervision Survey conducted for all types of bale/bagged cargo and deploy surveyors at all points of loading/transit points to check condition of bags and tally number of bags finally loaded/discharged.



Damaged fertilizer screened, segregated & weighed



Inspecting cargo in bags in transit shed (P.P. in Bags)



Inspecting Jumbo Cargo Bags



Water affected P.P. bags

Container Inspection / Stuffing / De-Stuffing

Inspect containers, supervise stuffing / de-stuffing of container cargo including perishable goods and aquatic products.



D a m a g e d C o n t a i n e r / C a r g o

Valuation of Crafts and Machineries/Industries etc.

Inspect condition of various parts and evaluate present market value for all types of crafts and machineries and industries by our experts in the specific field.



Inspecting self propelled barge

IV. Valuation/Chartered Engineering Services

One of India's leading consultancy service providers in the Field of Assets Valuations, Chartered Engineering, Technical Consultancy and Insurance Valuations, having more than twenty five years of experience, we undertake valuation of Fixed Assets such as Plant & Machinery, F.F.F and Building for legal / financial / insurance purposes.

We are Govt. approved registered valuers, empaneled with the CBDT and various banks and financial institutions.

We also provide the Chartered Engineering services for export - import related work.

V. E-Auctioning/Salvage Disposal

www.SalvageSettlers.com

Our sister concern SalvageSettlers (J.C. Gupta & Co. ISLA Pvt. Ltd.) conduct e- auction of non vehicle salvage / obsolete capital equipments / damaged and/or rejected cargo PAN India.



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Corporate Survey License No. SLA-51397

Date of Printing: 1st August 2011